

HEAL

DOCUMENTATION

Test

HEAL Software Inc.

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Version History

Doc Version	Date	Changes Done
1.0	27 November 2025	Initial Release

Release Attributes

The following table lists the release attributes.

COMPONENT	heal-notification-processor
ATTRIBUTE	heal-notification-processor_2.0.11.tar
MD5SUM	f9b3206c57c401e2939035436d58a824
OS	NA
ANCHOR CLIENT	UBI
GLOBAL RELEASE	Yes
Date	26 November 2025
Dependency	HEAL V2.3.2_Upgrade
Consul Keys Added/Changes	No
SQL Changes	No

Issues Addressed

ID: A5X-12201

What was the issue

- When the signal close window is set to 15 or 30 minutes without continuous events, L2 and L3 users receive closed mails without corresponding open mails

due to application-level escalation settings.

What is fixed

- Only users who receive open emails will now receive closed emails.

Enhancement

There are no enhancements in this release.

Known Issues

There are no known issues in this release.

Deployment

- This build must be applied on **HEAL 2.3.2_Upgrade**.
- Follow the standard deployment steps in the **Deploying a Patch for HEAL Guide**.