



HEAL

DOCUMENTATION

HEAL Software Inc.

Test

Version History

Doc Version	Date	Changes Done
1.0	27 November 2025	Initial Release

Release Attributes

The following table lists the release attributes.

COMPONENT	heal-notification-processor
ATTRIBUTE	heal-notification-processor_2.0.11.tar
MD5SUM	f9b3206c57c401e2939035436d58a824
OS	NA
ANCHOR CLIENT	UBI
GLOBAL RELEASE	Yes
Date	26 November 2025
Dependency	HEAL V2.3.2_Upgrade
Consul Keys Added/Changes	No
SQL Changes	No

Issues Addressed

ID: A5X-12201

What was the issue

When the signal close window is set to 15 or 30 minutes without continuous events, L2 and L3 users receive closed mails without corresponding open mails due to application-level escalation settings.

What is fixed

Only users who receive open emails will now receive closed emails.

Enhancement

There are no enhancements in this release.

Known Issues

There are no known issues in this release.

Deployment

This build must be applied on **HEAL 2.3.2_Upgrade**.

Follow the standard deployment steps in the **Deploying a Patch for HEAL Guide**.