

HEAL

DOCUMENTATION

Who should use HEAL

HEAL Software Inc.

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Who should use HEAL

HEAL is for teams that run and support business applications.

It helps teams monitor systems, detect issues early, and fix problems fast.

HEAL is useful for any team that needs full visibility into application and system health.

Who can use HEAL

Teams responsible for uptime, performance, and incident handling.

Application support teams

Teams who investigate slowness, errors, and failures in production.

DevOps teams

Teams managing cloud platforms, containers, and CI CD pipelines.

Platform and Infrastructure teams

Teams monitoring servers, virtual machines, networks, and middleware.

IT managers and delivery teams

Teams who need health, risk, and capacity visibility.

What HEAL helps you do

- Monitor application and system health
- Detect issues before users are affected
- Find root cause faster
- Track trends and capacity
- Reduce downtime and recovery time

HEAL gives one view for metrics, logs, traces, events, and incidents.