

The logo for HEAL, where each letter is a dark blue block letter. The 'H' has a red diagonal bar on its left side. The 'E' has a green horizontal bar on its right side. The 'A' has a gold diagonal bar on its right side. The 'L' has a teal vertical bar on its left side.

HEAL

# DOCUMENTATION

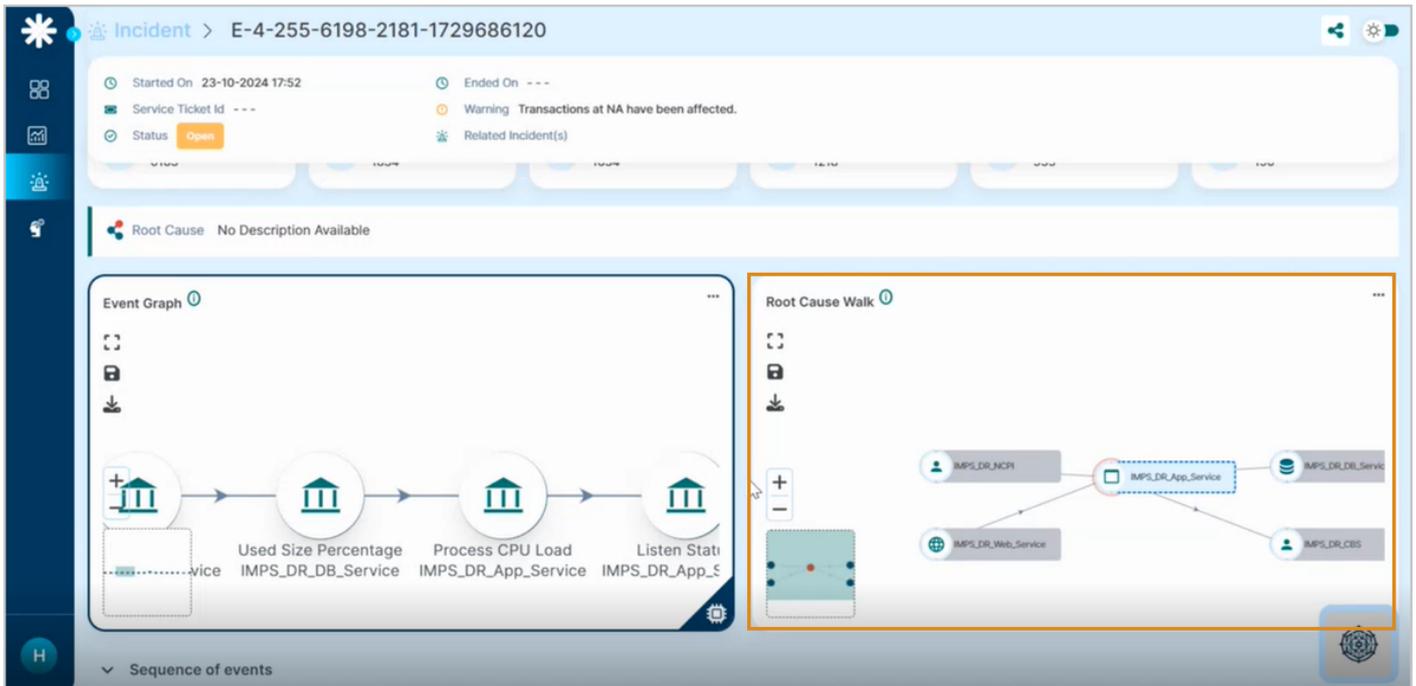
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*Root Cause Walk*

HEAL Software Inc.

The Root Cause Walk diagram appears just below the Root Cause summary. It visualizes how correlated anomalies propagate across services to identify the most likely responsible component for the incident.

This view traces event data, telemetry, and causal dependencies between nodes (services, applications, infrastructure) to highlight the first significant failure point within the impact path.



The Root Cause Walk helps SREs quickly visualize complex incident paths, reducing the time required to pinpoint the origin of cascading failures.