



HEAL

DOCUMENTATION

HEAL Software Inc.

Getting Started

This article helps you access HEAL and begin using the platform.

Access HEAL UI

Open the HEAL UI using the URL shared by your admin team.

Log in using your username and password.

First login

After login you will see:

Service list

Application summary

Navigation menu

Dashboards and reports

These screens give a full view of your environment.

Basic navigation

Start with these main sections:

Service tab to view onboarded services

Application summary to see overall health

Service details dashboard to drill into metrics

Reports tab to view trends and audits

Start monitoring

Use HEAL to:

Check application health

View availability and KPIs

Track requests and transactions

Detect early warnings

Investigate incidents

HEAL is designed so teams can move from alert to root cause in one simple flow.