



HEAL

DOCUMENTATION

HEAL Software Inc.

Glossary

Access Logs
Account
Advance DS
AIOps Platform
Alert Management
Anomaly
Anomaly Score
Apdex Score
Application
Auto Discovery
Auto-Instrumentation
Automated Anomaly Detection
Automated Root Cause Analysis (RCA)
Availability Metric
Batch Incident
Batch Job Alerts
Behavior KPI
Behavior Metrics
Calls
Capacity Forecasting
Category
Causal Graph
Cluster
Cluster (K8s)
Cluster-Level Metrics
Component
Component Instance
Component Instance Attributes
Component Monitoring
Comprehensive Dashboards
Computed Metric

ConfigMap / Secret
Configuration Watch
Consul
Control Center UI
Customizable Alerts
Custom Metric Framework
Custom Reports & Dashboards
DaemonSet
Database Server
Data Center (DC)
Data Sources
Deep Dive Data
Dependency
Deployment
Disaster Recovery (DR)
Docker
Early Warning
End User Monitoring
Event Correlation
Event Ranking
Events
Forensic Action Grouping
Forensic Plugin
Forensics
Grafana Dashboard (Custom Dashboards)
Group Metric
HAPROXY
HEAL App Server
HEAL Connectors
HEAL Control Center
HEAL DB Server
HEAL UI (Out-of-Box Dashboard)
HEAL UI Service
HEAL Web Server
Heat Map

Host
Host instance
Host Instance Attributes
HTTP (HyperText Transfer Protocol)
HTTPS (HyperText Transfer Protocol Secure)
Incident
Incident Status
Incident Timeline
Info Incident
Ingress
Instance-Level Metrics
Instances
Integration Capabilities
Intrusive Monitoring
IP (Internet Protocol)
JIM
JMX
Kairos DB
Keycloak
Key Performance Indicator
Kubernetes and OpenShift Monitoring
Log file
Log Forwarder
Log Monitoring
Logs
Maintenance Window
Metric
Metric Pod
Metrics
ML Batch Job Monitoring
MLE
ML Insights
Namespace
Node
Noise Reduction

Nomad
Nomad File
Normal Operating Range (NOR)
Notification Plugin
OOB (Out Of Box) Component
OOB Reports
OpenSearch
Operator
Organization
OTLP (OpenTelemetry Protocol)
PERCONA
Performance Metric
Persistence
Persistent Volume Claim (PVC)
Persistent Volume (PV)
Pipeline
Pod
Port
Predictive Insights
Problem
Producer
Producers
Query APIs
RABBITMQ
RAN
Real-time Monitoring
Recommendations Validated
Request
Root cause
Root Cause Analysis
Safe Operating Range (SOR)
Sampling Rate
Scalable Architecture
Scheduler
Service

Service Account
Service Dependency Map (SDM)
Service Mesh (Istio / Envoy)
Services
Sidecar
Simple Network Management Protocol (SNMP)
SNMP Monitoring
Solution Recommendations
Solution Recommendation Validation
Solutions Recommended
Span
StatefulSet
Static Operating Range
Supervisor
Supervisor Controller
Suppression
Synthetic Monitoring
Threshold
Tickets
Topology
Trace ID / Parent-Child Context
Traces
Transaction
Transaction Monitoring
Unified Ticketing Plugin (UTP)
Unknown Service
User ID
User Roles
User Session Timeout
UTP (Unified Ticket Plugin)
Wildfly
Workload KPI
Zulu